4-3 Journal: Tester

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To begin, the user story test cases were designed utilizing details from the stories themselves to test for a series of results. The ability to create a profile was more difficult implementing than testing as more steps are required when building the code. To test if this was successful, we only needed just enough code to establish an account. The test for visibility failed in creating an account because the link to navigate to the account creation section was not clearly visible, or even embedded.

When analyzing the user stories I wish that personal conflicts were included in the information gathered from the clients. This would assist in narrowing down implementation requirements and shifting through stories that should be considered additional features. When core requirements are in place and passed through the UAT phase, it is then we start seek development of additional functionality. It would also be helpful to have included in the user stories the minimum expectations of the client. Knowing what is expected of your product is the bases for customer satisfaction and should be considered at all times.

To get this additional information lacking in the user stories I would speak to the Product manager, or refer to business analyst assigned if present, and stress the need to gather information through meeting with the client to discuss requirements further. Alternatively, I would also want to attend a few UAT meeting see if things align within the UAT phase and spend time speaking with the client to gather information.

Email

Dear product owner/business analyst,

I am writing to inform you that have reviewed each user story and developed test cases that suit standard test practices. However, I realized that each story lacked a since of what expectations the client may have to consider items completed within the list. Before we proceed can we arrange an additional meeting with the client to refine the user stories. This will ensure that the test cases are aligned with client expectations and validate if the code can handle stressed conditions. Please verify if the meeting is a possibility as it would greatly enhance the overall product. I wish you the best.

Sincerely,

Product Tester

References

Last Name, F. M. (Year). Article Title. *Journal Title*, Pages From - To.

Last Name, F. M. (Year). *Book Title.* City Name: Publisher Name.